



IT Client Relationship Manager

TAQA Energy is involved in the exploration, production, transportation and storage of oil and natural gas in the Netherlands. As a 100% subsidiary of Abu Dhabi National Energy Company (TAQA), an independent water and power company with the state of Abu Dhabi being its major shareholder, TAQA Energy B.V. together with TAQA's subsidiary company in the United Kingdom, acts as a vehicle for growth in Europe. TAQA Energy operates on and offshore production installations and the Alkmaar Peak Gas Installation (PGI) which stores and delivers gas to the Dutch national grid to help meet high demand for energy during the winter months. Together with the Dutch state TAQA is planning to invest €800 million in realizing the Bergermeer Gas Storage facility, Europe's most advanced and largest third party access gas storage facility, near Alkmaar. Once complete it will provide a reliable seasonal supply of natural gas and form part of a broader energy infrastructure for North West Europe.

TAQA has the following vacancy in the Netherlands:

Description

Assist the Managing Director (Entity) in developing the IT budget and monitoring expenditure against the approved annual budget, take ownership of the development and maintenance of the Information Management (IM) and Information Technology (IT). Assist also in the execution of the corporate TAQA IT strategy, manage IT staff performance, professional development and training.

Roles and Responsibilities

- Strong relationships with key business stake holders
- Integrated / Aligned roadmaps of IM & IT with the businesses
- Responsible for budgets and financial reporting: Operational expenses and Capital expenditure
- Maintain overview and keep control over services as offered by the Service Catalogue

Relationship Management

- Business need capturing and ensure adequate resources are made available to map out future requirements
- Communicate with Corporate IT to discuss progress of work, resolve issues, and ensure that standards for quality and quantity of work are met
- Responsible for maintaining the IT & IM Service Catalogue

- Coordinates Information Management activities with other divisions, departments and external organisations
- Market the IT services & organisation through the IT / IM Service Catalogue
- Liaise with business users to identify, analyze and resolve issues
- Advise the business on IT related developments

Information Management

- Establishes IM related strategies and plans, and contributes to comprehensive feasibility studies
- Develops and maintain the Information Governance Framework
- Governs the Solution Life cycle of IM infrastructure, system and tools; and acts as a business champion for document and intranet content (SharePoint) management (in relation with internal communications)
- Creates and maintains IM policies, standards, guidelines, processes and procedures
- Coordinates offsite physical data repositories
- Develop, document and implement Information Technology and Information Security Policies and Procedures

Business Continuity & Compliancy

- Ensure continuity of IT services by facilitating the planning, development, implementation and maintenance of appropriate continuity plans for the IT infrastructure
- Ensure appropriate management of IT risks within the technological environment
- Ensure compliance to software and service licensing agreements

Financial Management

- Develop budget and monitor expenditure against the approved annual budget
- Prepare reports that provide management with information about the operational efficiency of departments under his / her supervision and provide early check on variances of performance
- Tight cost control; link expenditure to business demand

Staff Management

- Plan and manage resource utilization within the IT functions
- Oversee all personnel matters including staff allocation and transfer, discipline, interpretation and application of rules and regulations, staff benefits and remuneration packages
- Adjust priorities and staff assignments to ensure efficient operations based on workload

Business Qualifications

Essential

- Proven track record managing IT and IM functions in an high turnover, low margin businesses
- Professional degree in Computer Science / Computer Engineering / Computer Applications or an equivalent
- Sound knowledge of technical computing infrastructures
- Extensive knowledge of the business, legal and statutory requirements for Information Management
- 10+ years experience working in Information Technology
- 5+ years experience working in Information Management
- Able to accept significant levels of responsibility and accountability
- Experience in managing Office Applications, software development lifecycles, ERP Solutions and hardware and software installations, maintenance, upgrading and selection

Preferred

- Experience with Oil & Gas Sector
- Experience with Document & Record Management; OpenText products and Microsoft Share Point
- Knowledge of networking concepts and a qualification in this area would be a definite plus
- Knowledge of the latest IT trends, best practices, innovations and developments

Skills and Competencies

Essential

- Charisma and leadership
- Communication and presentation skills with ability to influence at all levels across the organisation
- Consulting/process skills, planning and organisational skills
- Analytical skills, ability to solve complex problems, evaluate alternatives, and make sound recommendations
- Proactive, pragmatic and deliver results
- Fluent in Dutch and English

Preferred

- High level of commercial awareness and numerical ability

Remuneration

TAQA is an international company offering its employees opportunities for career development both locally and internationally. Besides a challenging and interesting working environment, we offer a competitive salary and benefits package. TAQA encourages and supports training and development of employees.

Details

Estimated start date	: As soon as possible
Working hours	: Full time
Duration	: Indefinite
Location	: Den Haag
Team	: IT
Supervisor	: Head of IT

Please note there are plans in place for the TAQA Energy Head Office to move to the Alkmaar region after completion of the Bergermeer project.

Applications

If you are interested in this position, please send your CV and letter to our HR department

E-mail: hr.nl@taqaglobal.com

Address: Prinses Margrietplantsoen 40
2595 BR Den Haag